25.10.13

Mr Mark Ruttner, First Valuation Group, PO Box 271, Caulfield South, Vic 3162

Dear Mark,

I would like to thank you for providing so promptly the expert information we needed as well as the right strategic advice which was critical to the successful outcome at the recent auction.

Buying property can be difficult at the best of times, especially when not familiar with the area. Transitioning from the Eastern suburbs to Bayside Melbourne was a big challenge for my wife Sue and I, but with your help we had the peace of mind to navigate this with confidence!

We are thrilled to have been able to purchase our dream home and so much appreciate your valuation process and spot on professional advice.

Kind regards,

John & Sue Sikkema Ringwood Vic 3134